

Phone: (225) 800-2177

Email: Info@kinesicshms.com **Web:** kinesicshms.com

March 20, 2020 Letter from the CEO

COVID-19 Update

Dear Kinesics Members,

First and foremost, I hope you all are healthy and in good spirits during these crazy times! As COVID-19 continues to affect us all, I want to give you an update on the situation at Kinesics.

Today, the Kinesics office is open for business, with all employees working on-site in good health. I am proud of our team members who have supported each other through these tough times and continue to show up with smiles on their faces. We have taken measures to prepare to adapt to a different style of work if and when necessary.

Kinesics has fallen in line with small businesses across the country that are affected by this economic slowdown. As you know, our most significant implementation for 2020 is with FMOLHS. Understandably, the health system has had to take measures to protect its staff and patients, including revoking Kinesics' ability to work on its premises. We do expect delays in the implementation, but we will continue to have virtual project management meetings and maintain collaboration with their teams to prepare for a future Go-Live date.

Our team will continue to monitor the situation, follow recommendations by the federal and local government, and develop contingency plans that will give us the best pathway to success over the rest of this year. We will be seeking individual and institutional assistance to support the company during these tough times, and we ask you all to share any suggestions you may have.

Thank you all for your commitments to Kinesics. I wish you all the best during these times as we all adjust to our new normal. Please feel free to reach out to me with any questions. I'm very much looking forward to getting through this and continuing to deliver the best solutions in the market.

Sincerely,

Matt Adler CEO

Kinesics

matt.adler@kinesicshms.com